

ROBERT C. SCHILLING SCHILLING & MAURE, INC. 1415 E OCEAN BLVD #201 LONG BEACH, CALIFORNIA, 90802 USA +562-432-1012 OFFICE +562-209-2115 MOBILE RCS@SCHILLING-MAURE.COM

Co-founder and President of Schilling & Maure, Bob coaches senior executives to improve their leadership, team building and communications skills. Bob also leads strategic consulting efforts to strengthen innovation and team performance within highly structured, complex organizations.

Bob has worked with government, financial institutions commercial development firms, and major international airports. Clients include Fannie Mae, City of Los Angeles Department of Transportation, Los Angeles World Airports, Hellmuth, Obata+ Kassabaum (HOK) and the San Jose Redevelopment Agency. Representative projects include:

Design and delivery of one-on-one coaching, new team processes, and team training workshops for the 11 top executives at a major international airport. Subsequent reports from the agency head credited the program with essential support in its response to the events of 9/11.

Strategic review of a police and security agency with a staff of nearly 1,000, including the assessment of management and supervisory practices. Follow-on work included development and implementation of an assessment center for the selection of command officers. Resulting improvements in leadership were reported to contribute to significant improvements in two major police units and in the overall leadership of the Division.

Coaching new vice presidents in a major financial services institution to help them understand their new roles and forge effective relationships.

Bob's approach to coaching is practical and direct. He draws upon 27 years if management experience, as well as rigorous formal training and nearly 10 years of practice as a professional coach. Bob coaches his clients to increased clarity of purpose; to healthy workplace values; to speaking and hearing clearly; and to the resolution of difficult work relationships. His clients have consistently been able to improve the quality of their work while reducing levels of stress and friction.

As a manager, Bob has extensive experience in establishing and improving industrial, operational, and administrative processes. He turned around several troubled industrial operations, and was a key member of a team that led a mid-sized training company to record profitability. He has significant experience as an executive with large transportation organizations; MTA Bridges & Tunnels (New York City), New York City Transit Authority, Saudi Public Transport System, (Kingdom of Saudi Arabia), and The Port Authority of New York & New Jersey.

Bob holds a Master of Public Administration from the University of Southern California and a BA in History and Political Science from Whittier College. He has been certified as a coach by the International Coach Federation and the New Ventures West. He is a member of the International Coach Federation, the Professional Coaches and Mentors Association, and the Institute of Management Consultants.